

Arif\*, 28, a driver with app-based cab company Ola, drives more than 12 hours a day across Mumbai's streets, often without even a toilet break, to earn enough to feed his family and pay back his car loan. Raghu\*, a delivery boy with Uber Eats, has to zigzag across Bengaluru for nearly 14 hours a day to earn incentives that enable him to subsist in the city. They are both a part of India's booming gig economy that is estimated to employ two million Indians. Speaking to drivers and delivery executives in Mumbai and Bengaluru, we find them working in challenging conditions without any safety nets or benefits.